



# Workday Integration

Optimize Your Workforce With a 360-degree View of Employee Data

Workday is a robust provider of enterprise cloud applications for managing human resources, from recruitment to off-boarding. Yet, most companies also use other software to support the management of their employees. To get the most out of Workday, you need to connect it to other applications and data sources, such as recruitment, hiring/termination, asset provisioning, finance/payroll, travel and expenses, and others. Integration is the key to maximizing the value of your Workday system and its complementary applications. The payback can be transformational: an end-to-end 360-degree view of your employees, which helps increase morale, productivity and retention.








Jitterbit's API Integration Platform offers fast, flexible integration with legacy, on-premises, and cloud applications. It enables you to build reliable, scalable integrations that extend Workday into any business process to increase data accuracy, achieve widespread automation, support new business objectives, and improve overall efficiency.



## The Business Case for Employee Experience API360

For an organization to thrive, data-driven human resource management-decisions are imperative. To make good decisions you need information flowing among all the applications that run your business. Here is how an optimized employment experience might look like, from candidate recruitment to the last day of employment:

### EMPLOYEE EXPERIENCE API360 BUSINESS PROCESS EXAMPLES

|   |                                     |  |
|---|-------------------------------------|--|
|    | <b>Recruit</b>                      | Connect applicant tracking with assessment data for faster time to hire  |
|    | <b>Onboarding &amp; Offboarding</b> | Synchronize new employee data with payroll, expense management and other key systems to accelerate productivity                                    |
|    | <b>Provision</b>                    | Ensure critical assets such as computers, access cards communications devices are distributed to employees faster to increase time to productivity |
|    | <b>Training</b>                     | Connect learning management data with performance and compensation management to increase on-the-job proficiency                                   |
|  | <b>Travel &amp; Expense</b>         | Ensure expense data is synchronized with HRM systems to ensure reimbursement speed and accuracy  |
|  | <b>Procurement</b>                  | Synchronize procurement requests with financial systems to ensure timely fulfillment of needs  |
|  | <b>Scenario Planning</b>            | Integrate your financial and operational data together to plan for organizational investments and future-proof your organization                   |



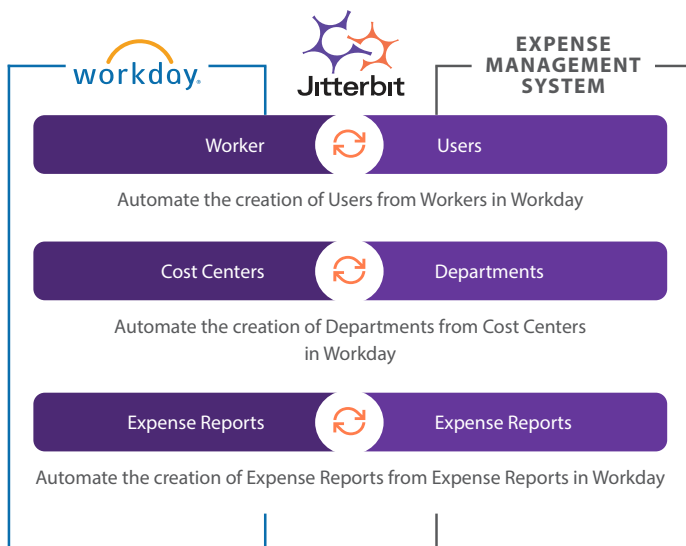
With years of experience building Workday integrations, Jitterbit has the expertise to provide you with integration solutions that enable your employees to be productive and satisfied over the long-term.

## Fast-track Common Integration Use Cases with Process Templates

A Jitterbit Process Template includes pre-built integration workflows for a specific use case. Designed based on best practices gained from years of experience helping Workday customers create these workflows, Process Templates can reduce the time to deploy integrations by 50-80%, and free up your IT resources for more strategic initiatives. Jitterbit Process Templates are:

- Packaged solutions that accelerate connections to commonly used objects, fields, and processes
- Pre-built workflows that automate data synchronization between objects such as Applicant Resumes, Onboarding Programs, Expenses, and Payroll
- Extensible and customizable to meet your unique requirements

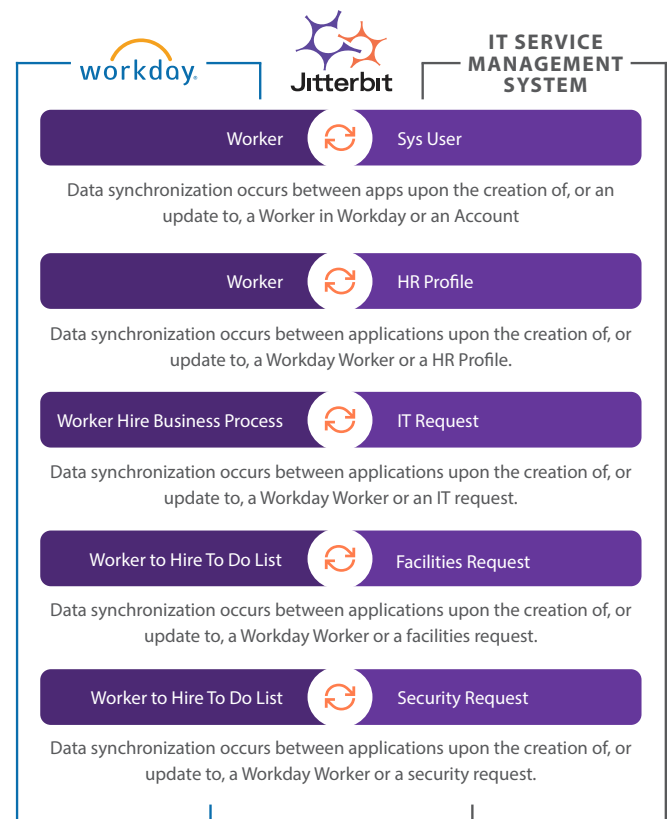
Jitterbit offers Process Templates for a variety of typical business process use cases. For example:



### EMPLOYEE EXPENSES

Example: Coupa, Oracle NetSuite

**FOR A COMPLETE LIST  
OF PROCESS TEMPLATES,  
[CLICK HERE.](#)**

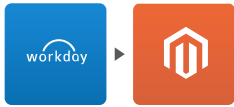


### IT SERVICE MANAGEMENT

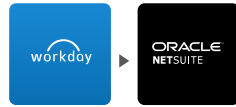
Example: BMC Helix and ServiceNow

## Accelerate Integrations with Recipes

Jitterbit's Integration Recipes are pre-built integration mappings that move data in one direction between like objects across two applications or systems. You can think of these as the building blocks for the Process Templates or custom use case specific integrations. Use pre-built recipes to quick start your integrations between systems. Examples include:



Migrate Workday Workers to Magento Customers



Sync Workday Workers to NetSuite Employees



Sync Workday Workers to ServiceNow Workers



Sync Workday Workers to Salesforce Users

For a complete list of Workday Integration Recipes, [click here](#).

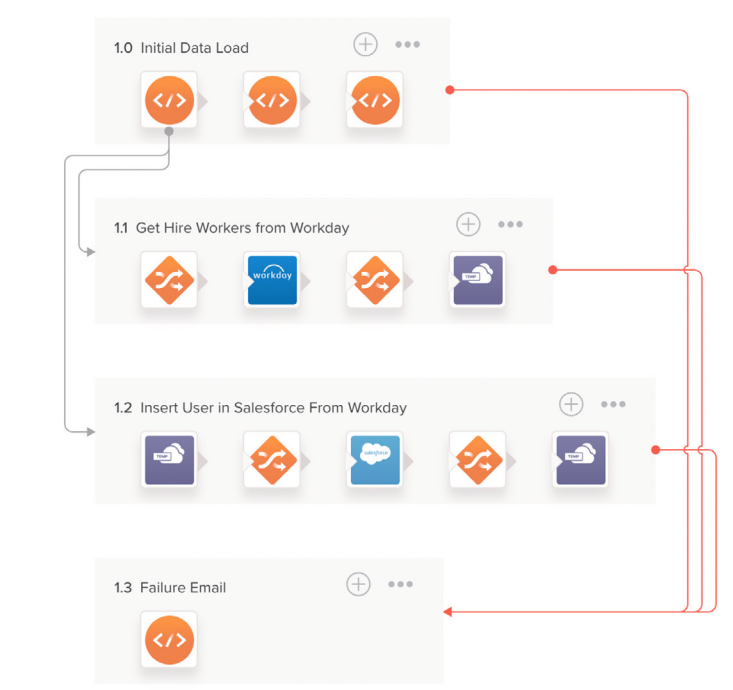
## Connect to the Workday Connector

The Workday Connector allows you to connect to your Workday instance, add or delete records, update existing data, or retrieve data for use in Jitterbit integrations.

The Workday Connector enables you to:

- Access all available services, operations, and messages as defined in Workday Web Services (WWS)
- Support activities such as Create, Get, Add Assign, Cancel, Change, Manage, Remove, Request, Set and Submit.
- A specific Workday connection and its activities are referred to as a Workday endpoint. Once a connection is configured, activities associated with the endpoint are available from the Endpoints filter.

For a complete list of Workday Connector capabilities, [click here](#).



**Jitterbit Workday Connector**

## Enable Rapid Innovation with Jitterbit Harmony

Connect your operations with a single platform. Jitterbit Harmony -Integration Platform as a Service (iPaaS) – has all the integration tools you need to share data, automate business processes, and create new solutions or efficiencies. Easily create, design, and manage integration projects to orchestrate all your critical business processes.



### DESIGN INTEGRATIONS

- Connect any data, app, or device
- Intelligently map data fields
- Build powerful workflows
- Infuse any application with artificial intelligence
- Automate business processes to streamline operations



### DEPLOY ANYWHERE

- Create and publish APIs internally or externally
- Run in the cloud, on-premises, or hybrid
- Create secure local connections with lightweight agents
- Scale elastically to meet needs in real time
- Count on high availability with smart agent groups



### MANAGE FROM ANY DEVICE

- Manage from the Harmony Cloud
- Provide secure access with user-based permissions
- Get real-time alerts and a complete audit trail
- Optimize intelligently across unlimited environments
- Manage your APIs and view enhanced analytics

To learn more, visit us at

[www.jitterbit.com/solutions/workday-integration/](http://www.jitterbit.com/solutions/workday-integration/)

### CONNECT TO 1,500+ ENDPOINTS

#### APPLICATIONS

- ADP
- Blackboard
- BMC
- Ceridian
- Coupa
- Icims
- Microsoft Active Directory
- Salesforce
- SAP Concur
- ServiceNow
- SmartRecruiters
- SumTotal
- Workday
- Workday Prism
- Workday Scout RFP

#### APIs

- Web Services (SOAP, REST), HTTP/S
- Custom API publishing and management
- OData Services
- and more

#### DATABASES

- Oracle
- SQL Server
- DB2
- MySQL
- Sybase
- and more

#### OTHER PROTOCOLS

- JDBC/ODBC
- FTP
- File Shares
- LDAP
- SMTP/POP3
- and more

#### DATA FORMATS

- JSON
- XML (WSDL, XSD)
- All EDI (X12, EDIFACT, TRADACOMS, XML, CICA, HL7, etc.)
- Flat/Hierarchical Text Structures
- and more

#### EXISTING SOA PLATFORMS

- webMethods
- Tibco
- IBM WebSphere
- BEA WebLogic
- and more