

NetSuite-Shopify Order-to-Fulfillment Process Template

Introduction

Build a connected customer experience with Jitterbit's NetSuite - Shopify Order-to-Fulfillment Process Template.

A packaged solution of pre-built integrations connects data and processes between applications right out of the box, significantly reducing integration efforts. Synchronize customer, product, shipment, and fulfillment status between systems, and automatically create a sales order in your ERP system when an order is placed in your e-commerce platform.

Connect your ERP and e-commerce systems quickly and easily with reusable integrations that speed implementation and streamline business processes. This template includes pre-built integrations that connect commonly used objects and fields between NetSuite ERP and Shopify:







Customer



Customer

An update of a customer in NetSuite triggers an update to the customer in Shopify. An update or creation of a customer in Shopify triggers an update to the customer in NetSuite, if the contact exists. If the customer does

Item



Product

A change to a NetSuite Item triggers an update to Shopify Product. If the Product is not found in Shopify, a Product is created and then Item is updated.

Sales Order



Sales Order

When a new order is created in Shopify, a sales order is created in NetSuite, if the Customer and Item exist in NetSuite. If Customer and/or Item do not exist, it is created and then a Sales Order is created in NetSuite.

Fulfillment



Shipment

When an Item Fulfillment status is updated to "shipped" in NetSuite, and if all Items on an Order have been "shipped",
Shopify Order is marked "complete".

BUSINESS PROBLEMS SOLVED:

- Automate the order-to-fulfillment processes between your ERP system and e-commerce platform
- Integrate and synchronize data quickly and easily between systems
- Maintain a single source of truth for your data

PROCESS TEMPLATE PACKAGE:

- Two endpoints: NetSuite ERP, Shopify
- · Four pre-built integrations
- Delivery services provided by Jitterbit to deploy the Process Template (optional)

VALUE TO CUSTOMERS:

- Packaged solution speeds integration and reduces technical resource requirements
- 2. Standard objects minimize the need for additional customization
- 3. Pre-built workflows automate data synchronization between common objects such as Customer, Product, Shipment, and Order
- Integrated order-to-fulfillment processes eliminate manual data entry, data exports, and costly delays

BUSINESS BENEFITS:

- Drive greater efficiencies in sales order fulfillment with a pre-built template that reduces custom coding and speeds automatic connections to commonly used objects, fields, and processes
- Transform operations with streamlined communications and data integration across business processes
- Meet rising customer expectations for seamless order-to-fulfillment process with quick, cost-effective integration that synchronizes data and processes between workflows















The API Lifecycle of a Customer



Order-to-Fulfillment

To create a seamless e-commerce experience, you need to connect your storefront to your back-office, automate business processes, and get real-time visibility into your operations. The NetSuite-Shopify Order to Fulfillment Process Template syncs Customer, Order, Product and Fulfillment data, eliminating manual data entry and provides a single source of truth for your data. When a new order is created in Shopify, a sales order is automatically created in NetSuite and fulfillment status is updated when parts are shipped. With Jitterbit's NetSuite-Shopify Order-to-Fulfillment Process Template you get rapid ROI with pre-built integrations to accelerate your time to deploy by 50-80%.

♦Jitterbit

Jitterbit empowers businesses to optimize their connectivity and scalability through a single integration and workflow automation platform. Our mission is to turn complexity into simplicity so your entire organization can work faster and more efficiently.

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