

# NetSuite-Shopify Order-to-Fulfillment Process Template

# Introduction

Build a connected customer experience with Jitterbit's NetSuite - Shopify Order-to-Fulfillment Process Template.

A packaged solution of pre-built integrations connects data and processes between applications right out of the box, significantly reducing integration efforts. Synchronize customer, product, shipment, and fulfillment status between systems, and automatically create a sales order in your ERP system when an order is placed in your e-commerce platform.

Connect your ERP and e-commerce systems quickly and easily with reusable integrations that speed implementation and streamline business processes. This template includes pre-built integrations that connect commonly used objects and fields between NetSuite ERP and Shopify:







Customer



Customer

An update of a customer in NetSuite triggers an update to the customer in Shopify. An update or creation of a customer in Shopify triggers an update to the customer in NetSuite, if the contact exists. If the customer does

#### Item



**Product** 

A change to a NetSuite Item triggers an update to Shopify Product. If the Product is not found in Shopify, a Product is created and then Item is updated.

#### Sales Order



Sales Order

When a new order is created in Shopify, a sales order is created in NetSuite, if the Customer and Item exist in NetSuite. If Customer and/or Item do not exist, it is created and then a Sales Order is created in NetSuite.

#### **Fulfillment**



**Shipment** 

When an Item Fulfillment status is updated to "shipped" in NetSuite, and if all Items on an Order have been "shipped",

Shopify Order is marked "complete".

#### **BUSINESS PROBLEMS SOLVED:**

- Automate the order-to-fulfillment processes between your ERP system and e-commerce platform
- Integrate and synchronize data quickly and easily between systems
- Maintain a single source of truth for your data

#### PROCESS TEMPLATE PACKAGE:

- Two endpoints: NetSuite ERP, Shopify
- · Four pre-built integrations
- Delivery services provided by Jitterbit to deploy the Process Template (optional)

#### **VALUE TO CUSTOMERS:**

- 1. Packaged solution speeds integration and reduces technical resource requirements
- 2. Standard objects minimize the need for additional customization
- 3. Pre-built workflows automate data synchronization between common objects such as Customer, Product, Shipment, and Order
- Integrated order-to-fulfillment processes eliminate manual data entry, data exports, and costly delays

#### **BUSINESS BENEFITS:**

- Drive greater efficiencies in sales order fulfillment with a pre-built template that reduces custom coding and speeds automatic connections to commonly used objects, fields, and processes
- Transform operations with streamlined communications and data integration across business processes
- Meet rising customer expectations for seamless order-to-fulfillment process with quick, cost-effective integration that synchronizes data and processes between workflows





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# The API Lifecycle of a Customer



## Order-to-Fulfillment

To create a seamless e-commerce experience, you need to connect your storefront to your back-office, automate business processes, and get real-time visibility into your operations. The NetSuite-Shopify Order to Fulfillment Process Template syncs Customer, Order, Product and Fulfillment data, eliminating manual data entry and provides a single source of truth for your data. When a new order is created in Shopify, a sales order is automatically created in NetSuite and fulfillment status is updated when parts are shipped. With Jitterbit's NetSuite-Shopify Order-to-Fulfillment Process Template you get rapid ROI with pre-built integrations to accelerate your time to deploy by 50-80%.

### **♦**Jitterbit

Jitterbit empowers businesses to optimize their connectivity and scalability through a single integration and workflow automation platform. Our mission is to turn complexity into simplicity so your entire organization can work faster and more efficiently.

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