

Connect Salesforce: Comparing Data Loader and Harmony Low-Code Integration Platform

This comparison of Jitterbit's Data Loader and Harmony Integration platform will help you decide which offering is right for your organization.

Jitterbit's Data Loader for Salesforce gives Salesforce administrators a powerful tool for importing and exporting data between flat files, databases, and Salesforce.

While scheduled data loads solve a key requirement for Salesforce customers, many organizations need to connect Salesforce with internal, partner, and customer apps and to enable bi-directional synchronization, automated processes, and real-time connectivity.

The Harmony Low-Code Integration Platform brings together integration and APIs to connect any data, app, or device. With Harmony, you can quickly and easily orchestrate complex integrations, automate business processes, and create secure APIs that provide real-time connectivity to customers, partners, products and more.

	Data Loader	Harmony
Use Case	Data Import / Export	Integration + APIs
Pricing	Free for up to 100 operations/month	Annual Subscription
Support	Community Only	Commercial SLAs

Connectivity and Management

Designed especially for Salesforce users, **Jitterbit's Data Loader** is built for moving data between one Salesforce object and a flat file or database.

More advanced integrations require **Harmony**, which can connect with any type of data, app, or device.

Data Loader users can create queries, upserts, updates, inserts, deletes, and bulk operations to move data between Salesforce and flat files or databases.

Harmony offers additional connectivity options, a workflow designer to support process automation, testing capabilities and alerts on success or failure, and the ability to build and integrate new applications.

	Data Loader	Harmony
CONNECTIVITY & DATA TYPES		
Flat Files (any delimiter)	✓	✓
Databases (ODBC, JDBC)	✓	✓
Hierarchic Text Structures		✓
Salesforce to Salesforce		✓
Applications (cloud, on-premise)		✓
Consume, Create, Manage APIs (SOAP, REST)		✓
Other (EDI, LDAP, POP3, SMTP)		✓
One Salesforce Object or Database Table	✓	✓
Multiple Salesforce Objects or Database Tables		✓
Asynchronous Communication (message queues)		✓
PROJECT DESIGN & MANAGEMENT		
Salesforce Wizards: Query, Upsert, Update, Insert, Delete, Bulk	✓	✓
Connection Wizards		✓
Workflow Designer		✓
Operation/Transformation Testing		✓
Success & Failure Handling/Alerts		✓

Transformation and Administration

Basic data transformation like formatting or conditions are available in **Data Loader**.

More advanced functions, like data normalization, database lookups, scripting, and variables, require **Harmony**.

The **Data Loader** administration console features basic operation history and logging so you can see what's going on with your data and processes.

Harmony offers comprehensive management tools, including user and group permissions, design, test and production environments, and the ability to run integrations 100% in the cloud, on-premise or in a hybrid deployment.

	Data Loader	Harmony
DATA TRANSFORMATION & TRANSPORTS		
Basic Functions (Date Formatting, Conditions)	✓	✓
Parallel Processing (High-volume transactions)		✓
Unlimited Transactions/Records		✓
Advanced Functions (Normalization, Database Lookups)		✓
Scripting Functions (Conversion, Debugging, Diff)		✓
Variable Library (Global, Local, Jitterbit internal)		✓
ADMINISTRATION & PROJECT MANAGEMENT		
Admin Console with Operation History, Logging, & Queues	✓	✓
Console for Group and User Permissions & Management		✓
Project Manager with Backup/Restore, Download, Collaboration		✓
Recipe Library for Pre-built Integrations		✓

Which Offering is Right for You?

At Jitterbit, our mission is to enable every company to become a digital business by connecting the digital assets used by employees, partners, and customers.

DATA LOADER

BENEFITS

- ✓ Import/export from any flat files or database
- ✓ Save time by eliminating manual data entry
- ✓ Do more with your Salesforce data
- ✓ Free of charge

USE CASES

- ✓ Import new marketing leads
- ✓ Export sales data for business intelligence
- ✓ Update lead or contact information

[Get Data Loader →](#)

HARMONY

BENEFITS

- ✓ Connect to thousands of apps
- ✓ Create, Publish, and Manage APIs
- ✓ Automate processes with Visual Workflow
- ✓ Synchronize related objects (e.g. Account, Contact) through pre-built integrations
- ✓ Advanced management tools
- ✓ Phone & Email support
- ✓ Guaranteed message delivery
- ✓ Build and integrate new applications

USE CASES

- ✓ Synchronize front and back office apps
- ✓ Automate digital processes across your business
- ✓ Enable real-time views of product, inventory, customers and more within Salesforce

[Request Harmony Trial →](#)



Jitterbit empowers businesses to optimize their connectivity and scalability through a single integration and workflow automation platform. Our mission is to turn complexity into simplicity so your entire organization can work faster and more efficiently.

Jitterbit, Inc. • jitterbit.com • +1.877.852.3500