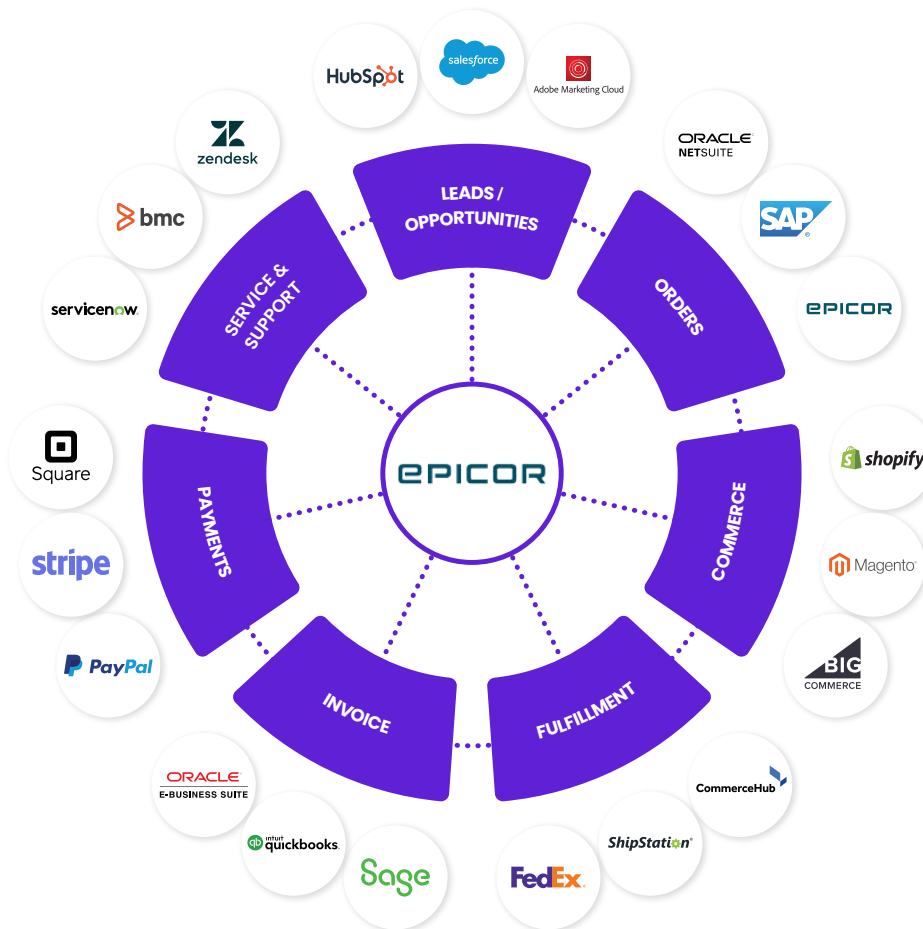# Jitterbit

EPICOR

Epicor Integration

Automate your workflows and unlock your data to gain more from your Epicor investment

Manufacturers and distributors are facing many challenges today that threaten their continued success: the pace of technological change, increasing customer expectations, supply chain instability, and labor shortages, just to name a few. Delivering the products customers want and the experiences they expect requires seamless operations and real-time visibility into each digital touchpoint at every stage. All too often data silos caused by disparate systems impede both.

As an Epicor customer, you have a powerful ERP system that modernizes your manufacturing operations with capabilities that accelerate innovation and business growth. Yet, most companies also use other software to run the business. To get the most out of your Epicor investment, you need to connect it to other applications and data sources: sales, marketing, logistics, procurement, and others.

Integrating your systems is the key to maximizing the value of Epicor and its complementary applications. The payback can be transformational: an end-to-end 360-degree view of your customers and products.

Jitterbit Harmony, a low-code integration platform, lets you easily integrate Epicor with other systems to do just that. Our integration platform connects Epicor to any other on-premises or cloud-based system and automates workflows across a variety of critical functions, such as marketing, sales, finance, employee onboarding, maintenance, procurement, and order fulfillment.

As a long-time partner of Epicor, our Epicor product expertise is unmatched in the industry. We have the longest track record of providing Epicor and its customers with integration solutions. Over the past many years, we've implemented hundreds of Epicor integrations for customers.

By using Jitterbit Harmony, every aspect of your business can be improved. Silos are eliminated. Manual, time-consuming processes are automated. Now, you have a single source of truth for your data, enhancing your ability to make better decisions. An added benefit is that integration and automation free up your resources and reduce costs.

Jitterbit Harmony: One Platform for All Your Needs

As the number of applications integral to your business increases, so does the need for more integration. With Jitterbit, you get one feature-rich platform that grows as your needs evolve – from simple point-to-point integrations that can be built with no or low-code to more complex integrations and workflows, we can connect your processes across your business from end-to-end. Many platforms are made either for simple integrations or for complex integrations. Ours is designed to help you with both.

FEATURES OF OUR LOW-CODE INTEGRATION PLATFORM

Cloud Studio	API Manager	App Builder	Marketplace	Management Console
Create workflows	Develop, manage & expose APIs	Build end-user applications	Get certified pre-built integrations	Manage & administer integration projects

Jitterbit | EPICOR

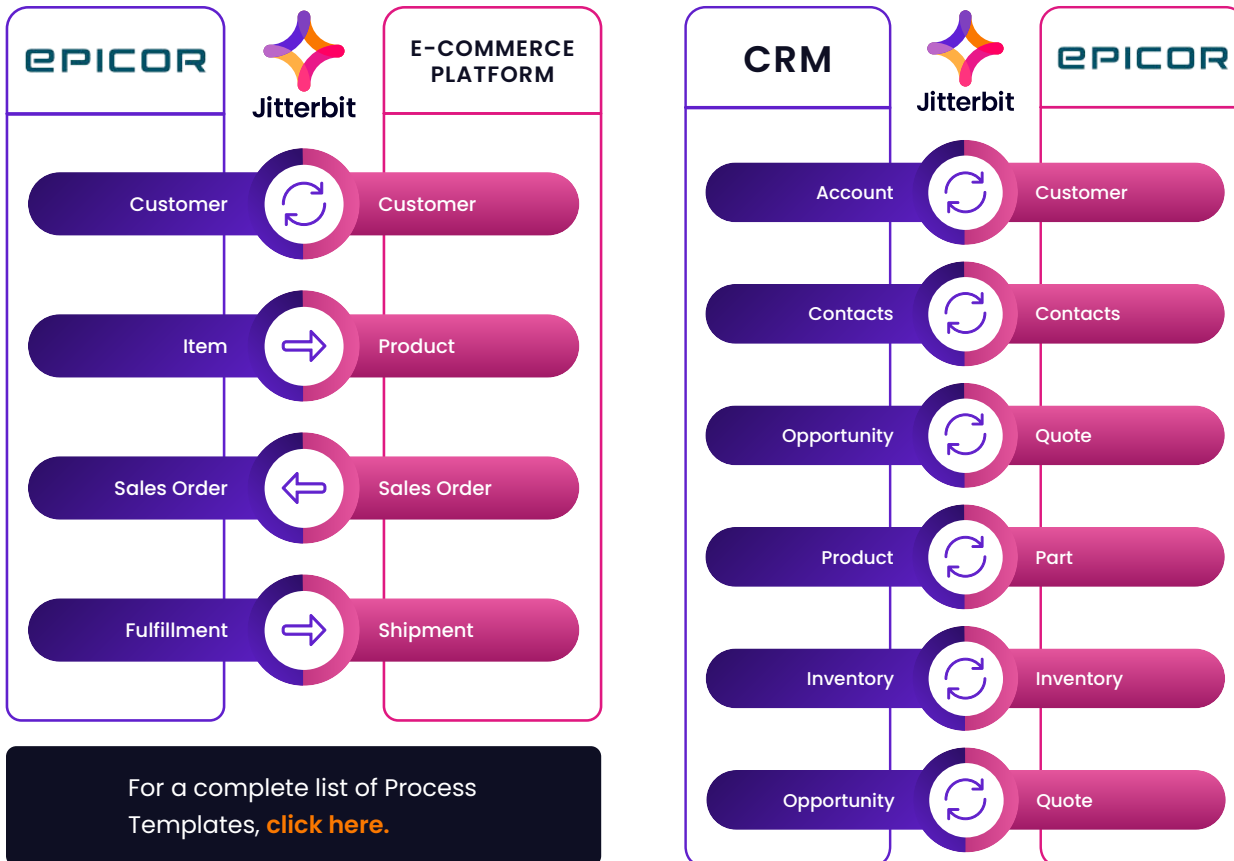# Fast-track Integration Use Cases with Our Proven Accelerators

Our Epicor specific recipes, templates and connectors make building your integrations easier and faster, up to 80% faster, with no trial and error. We have pre-built recipes that let you move data between Epicor and another application, as well as templates that let you automate workflows, such as order to fulfillment and quote to cash. Plus, our certified connectors natively integrate applications and data sources.

JITTERBIT PROCESS TEMPLATES

Our Process Templates include pre-built integration workflows for a specific use case. Designed based on best practices gained from years of experience helping Epicor customers integrate these workflows, Process Templates can reduce the time to deploy integrations by 50-80%, and free up your IT resources for more strategic initiatives. Jitterbit Process Templates are:

- Packaged solutions that accelerate connections to commonly used objects, fields, and processes
- Pre-built workflows that automate data synchronization between objects such as Customer, Product, Shipment, and Order
- Extensible and customizable to meet your unique requirements

Jitterbit offers Process Templates for a variety of typical business process use cases. Examples below.

EPICOR	Jitterbit	E-COMMERCE PLATFORM
Customer	↻	Customer
Item	→	Product
Sales Order	←	Sales Order
Fulfillment	→	Shipment

For a complete list of Process Templates, **click here.**

CRM	Jitterbit	EPICOR
Account	↻	Customer
Contacts	↻	Contacts
Opportunity	↻	Quote
Product	↻	Part
Inventory	↻	Inventory
Opportunity	↻	Quote

Jitterbit Recipes

Jitterbit's Integration Recipes are pre-built integration mappings that move data in one direction between like objects across two applications or systems. You can think of these as the building blocks for the Process Templates or custom use case specific integrations. Use pre-built recipes to quickly start your integrations between systems. Examples include:

Sync Cherwell Customers to Epicor ERP Customers

Sync Magento Products to Epicor ERP Items
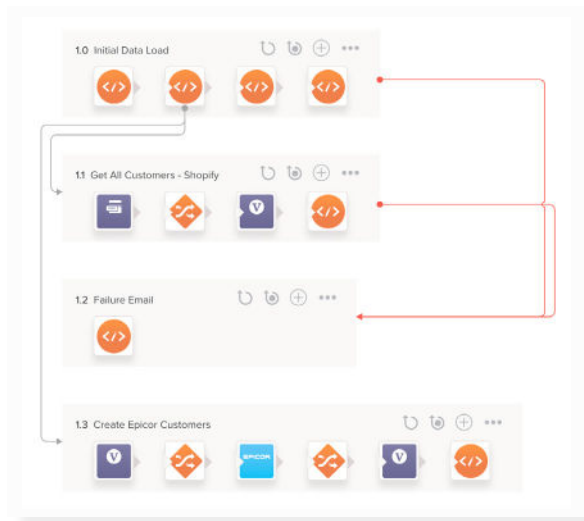
Sync Shopify Customers to Epicor ERP Customers

For a complete list of Epicor Integration Recipes, **click here.**

Jitterbit Connector

Natively connect to 1500+ Endpoints including most common Applications, APIs, Databases, Protocols, Data Formats, and existing SOA platforms any cloud or on-premises application or data source to Epicor. The Epicor Connector allows you to connect to your Epicor instance, add or delete records, update existing data, or retrieve data for use in Jitterbit integrations. The Epicor Connector enables you to:

- Establish access with a specific Epicor ERP endpoint
- Retrieve data from an Epicor ERP connection using a Business Activity Query
- Insert/Delete data into an Epicor ERP connection
- Support two-factor authentication and token-based authentication

For a complete list of Epicor Connector capabilities, **click here.**

← Jitterbit Epicor Connector

Unparalleled Service and Support

To get you up and running, we provide complimentary on-demand training with access to Jitterbit University. While customers are empowered to build and run their own integrations, they can also turn to our professional services team for expertise. From best practice advice to full-service consulting that spans architecting to managing your Jitterbit integrations, our range of professional services can meet your needs and budget. And if you ever run into a problem off hours, we offer a 24/7 support hotline along with unlimited support tickets

What Our Customers Are Saying

The best place to get recommendations is through your peers. We are proud to say that **97% of enterprise customers** recommend Jitterbit—far exceeding the industry average of 88%. Our customers also continuously rank us #1 on G2.

> *The ease of setting up integrations has been fantastic. The support from the Jitterbit team is fantastic and they ensure that the product is performing the way we need it to."*

— Jeffrey Uy
BUSINESS SYSTEM ANALYST II, TULSA WINCH GROUP

To learn more, visit us at **www.jitterbit.com/solutions/epicor-integration**

Jitterbit empowers businesses to optimize their connectivity and scalability through a single integration and workflow automation platform. Our mission is to turn complexity into simplicity so your entire organization can work faster and more efficiently.

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Connect with us: