Epicor-Shopify Order-to-Fulfillment Process Template

♦ Jitterbit

Introduction

Build a connected customer experience with Jitterbit's Epicor ERP-Shopify E-Commerce Order-to-Fulfillment Process Template. A packaged solution of pre-built integrations connects data and processes between applications right out of the box, significantly reducing integration efforts. Synchronize customer, product, and fulfillment status between systems, and automatically create a sales order in Epicor when an order is placed in Shopify.

Connect your ERP and e-commerce systems quickly and easily with reusable integrations that speed implementation and streamline business processes. This template includes pre-built integrations that connect commonly used objects and fields between Epicor ERP and Shopify:







Customer



Customer

An update of a Customer in Epicor triggers an update to the Customer in Shopify.

An update or creation of a Customer in Shopify triggers an update to the Customer in Epicor, if the contact exists. If the Customer does not exist, it is created.

Part



Product

A change to an Epicor Part triggers an update to Shopify Product. If the Product is not found in Shopify, a Product is created in Shopify.

Sales Order



Sales Order

When a new Order is created in Shopify, a Sales Order is created in Epicor, if the Customer and Part exist in Epicor. If Customer and/or Part do not exist, it is created and then a Sales Order is created in Epicor.

Fulfillment



Shipment

When a Part fulfillment status is updated to "shipped" in Epicor, and all items from an order have shipped, Shopify Order is marked complete.

BUSINESS PROBLEMS SOLVED:

- Automate the order-to-fulfillment process between your ERP system and e-commerce platform
- Integrate and synchronize data quickly and easily between systems
- · Maintain a single source of truth for your data

PROCESS TEMPLATE PACKAGE:

- · Two endpoints: Epicor ERP, Shopify
- Four pre-built integrations
- Delivery Services provided by Jitterbit to deploy the Process Template (optional)

VALUE TO CUSTOMERS:

- Packaged solution speeds integration and reduces technical resource requirements
- Standard objects minimize the need for additional customization
- Pre-built workflows automate data synchronization between common objects such as Customer, Product, Shipment, and Order
- Integrated order-to-fulfillment processes eliminate manual data entry, data exports, and costly delays

BUSINESS BENEFITS:

- Drive greater efficiencies in sales order fulfillment with a pre-built template that reduces custom coding and speeds automatic connections to commonly used objects, fields, and processes
- Transform operations with streamlined communications and data integration across business processes
- Meet rising customer expectations for seamless order-to-fulfillment process with quick, cost-effective integration that synchronizes data and processes between workflows













The API Lifecycle of a Customer



Order-to-Fulfillment

To create a smooth e-commerce experience, you need visibility into the end-to-end customer journey. The Epicor-Shopify Order-to-Fulfillment Process Template syncs customer, order, part, and product data, eliminating manual data entry and providing a single source of the truth for your data. When a new order is created in Shopify, a sales order is automatically created in Epicor and fulfillment status is updated when parts are shipped. With Jitterbit's Epicor-Shopify Order-to-Fulfillment Process Template you get rapid ROI with pre-built integrations that accelerate your time to deploy by 50-80%.

♦Jitterbit

Jitterbit empowers businesses to optimize their connectivity and scalability through a single integration and workflow automation platform. Our mission is to turn complexity into simplicity so your entire organization can work faster and more efficiently.

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