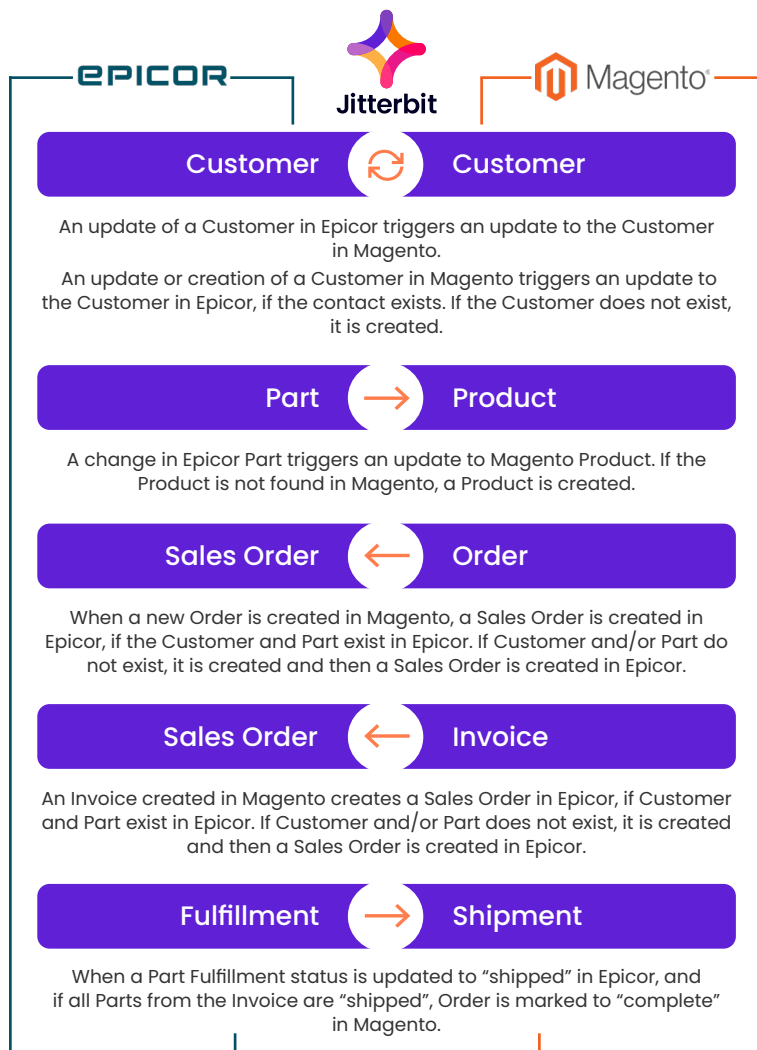# Epicor-Magento Invoice-to-Fulfillment Process Template

Jitterbit

Introduction

Build a connected customer experience with Jitterbit's Epicor-Magento Invoice-to-Fulfillment Process Template. A packaged solution of pre-built integrations connects data and processes between applications right out of the box, reducing integration efforts by 50-80%. Synchronize customer, product, shipment, and fulfillment status between systems, and automatically create a sales order when an invoice is created.

Connect your ERP and e-commerce systems quickly and easily with reusable integrations that speed implementation and streamline business processes. This template includes pre-built integrations that connect the following objects and fields between Epicor ERP and Magento Commerce:

EPICOR / Jitterbit / Magento

Customer ⟳ Customer

An update of a Customer in Epicor triggers an update to the Customer in Magento.
An update or creation of a Customer in Magento triggers an update to the Customer in Epicor, if the contact exists. If the Customer does not exist, it is created.

Part → Product

A change in Epicor Part triggers an update to Magento Product. If the Product is not found in Magento, a Product is created.

Sales Order ← Order

When a new Order is created in Magento, a Sales Order is created in Epicor, if the Customer and Part exist in Epicor. If Customer and/or Part do not exist, it is created and then a Sales Order is created in Epicor.

Sales Order ← Invoice

An Invoice created in Magento creates a Sales Order in Epicor, if Customer and Part exist in Epicor. If Customer and/or Part does not exist, it is created and then a Sales Order is created in Epicor.

Fulfillment → Shipment

When a Part Fulfillment status is updated to "shipped" in Epicor, and if all Parts from the Invoice are "shipped", Order is marked to "complete" in Magento.

BUSINESS PROBLEMS SOLVED:

- Connect ERP and e-commerce systems to share data and automate processes
- Integrate and synchronize data and processes quickly and easily between systems
- Maintain a single source of truth for your data

PROCESS TEMPLATE PACKAGE:

- Two endpoints: Epicor ERP, Magento Commerce
- Five pre-built integrations
- Delivery services provided by Jitterbit to deploy the Process Template (optional)
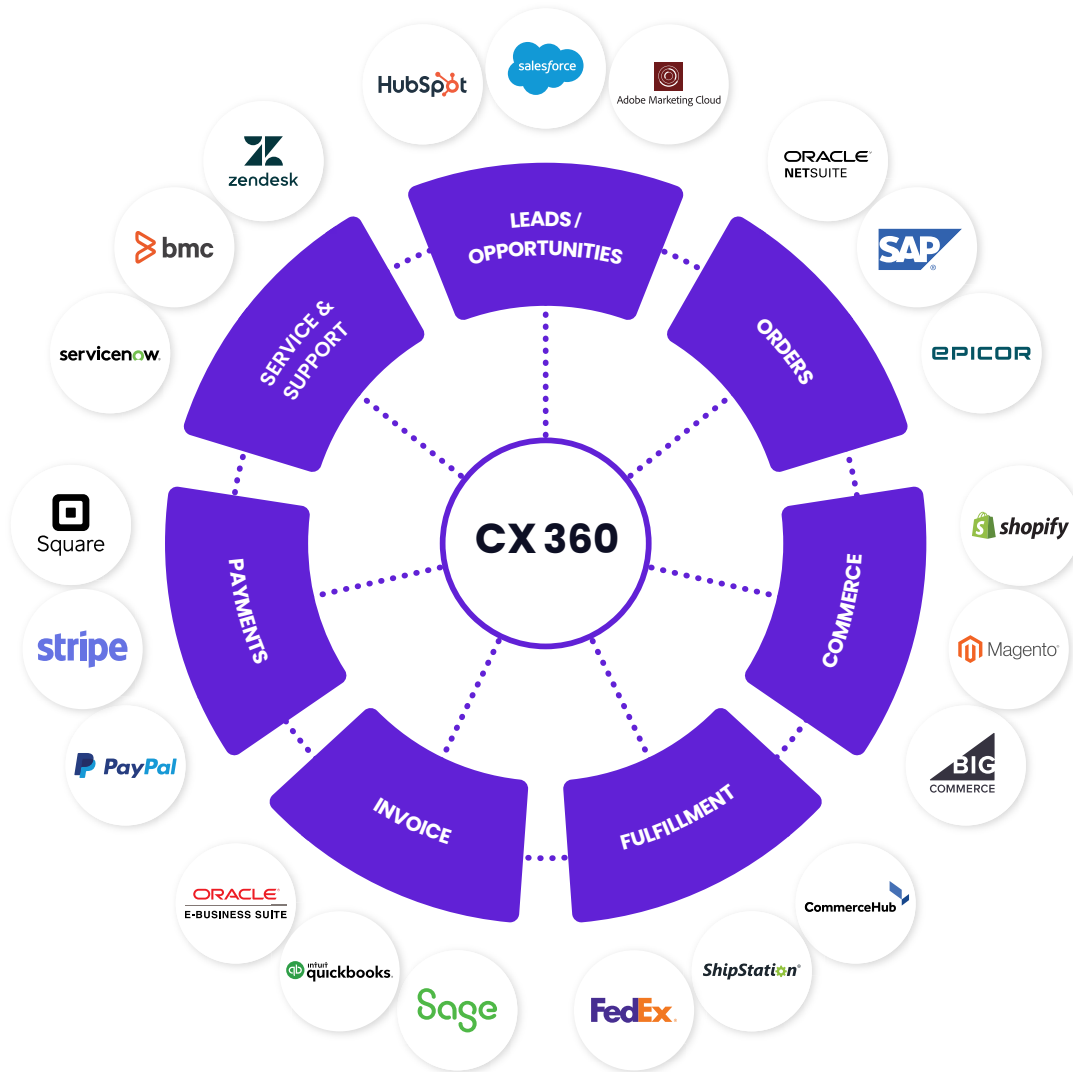
VALUE TO CUSTOMERS:

1. Packaged solution speeds integration and reduces technical support requirements
2. Standard objects minimize the need for additional customization
3. Pre-built workflows automate data synchronization between common objects such as Customer, Product, Invoice, and Order
4. Integrated processes eliminate manual data entry, data exports, costly delays

BUSINESS BENEFITS:

- **Drive greater efficiencies** in sales order fulfillment with a pre-built template that speeds automatic connections to commonly used objects, fields, and processes, and reduces time to deploy by 50-80%
- **Transform operations** with streamlined communications and data integration across business processes
- **Meet rising customer expectations** for a seamless customer experience with quick, cost-effective integration that synchronizes data and processes between workflows

The *API Lifecycle* of a Customer

Diagram: CX 360 wheel with segments — LEADS / OPPORTUNITIES, ORDERS, COMMERCE, FULFILLMENT, INVOICE, PAYMENTS, SERVICE & SUPPORT. Surrounding logos: HubSpot, salesforce, Adobe Marketing Cloud, Oracle NetSuite, SAP, Epicor, Shopify, Magento, BigCommerce, CommerceHub, ShipStation, FedEx, Sage, Intuit QuickBooks, Oracle E-Business Suite, PayPal, stripe, Square, servicenow, bmc, zendesk.

Invoice-to-Fulfillment

To create a seamless e-commerce experience, you need to connect your storefront to your back-office, automate business processes, and get real-time visibility into your operations. The Epicor-Magento Invoice to Fulfillment Process Template syncs Customer, Order, Product, Invoice and Fulfillment data, eliminating manual data entry and provides a single source of truth for your data. When a new order is created in Magento, a sales order is automatically created in Epicor and fulfillment status is updated when parts are shipped. With Jitterbit's Epicor-Magento Invoice-to-Fulfillment Process Template you can use pre-built integrations to jumpstart integrations and speed your time to market by 50-80%.

Jitterbit

Jitterbit empowers businesses to optimize their connectivity and scalability through a single integration and workflow automation platform. Our mission is to turn complexity into simplicity so your entire organization can work faster and more efficiently.

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