Epicor-Magento Invoice-to-Fulfillment Process Template

♦ Jitterbit

Introduction

Build a connected customer experience with Jitterbit's Epicor-Magento Invoice-to-Fulfillment Process Template. A packaged solution of pre-built integrations connects data and processes between applications right out of the box, reducing integration efforts by 50-80%. Synchronize customer, product, shipment, and fulfillment status between systems, and automatically create a sales order when an invoice is created.

Connect your ERP and e-commerce systems quickly and easily with reusable integrations that speed implementation and streamline business processes. This template includes pre-built integrations that connect the following objects and fields between Epicor ERP and Magento Commerce:





Customer



Customer

An update of a Customer in Epicor triggers an update to the Customer in Magento.

An update or creation of a Customer in Magento triggers an update to the Customer in Epicor, if the contact exists. If the Customer does not exist, it is created.

Part



Product

A change in Epicor Part triggers an update to Magento Product. If the Product is not found in Magento, a Product is created.

Sales Order



Order

When a new Order is created in Magento, a Sales Order is created in Epicor, if the Customer and Part exist in Epicor. If Customer and/or Part do not exist, it is created and then a Sales Order is created in Epicor.

Sales Order



Invoice

An Invoice created in Magento creates a Sales Order in Epicor, if Customer and Part exist in Epicor. If Customer and/or Part does not exist, it is created and then a Sales Order is created in Epicor.

Fulfillment



Shipment

When a Part Fulfillment status is updated to "shipped" in Epicor, and if all Parts from the Invoice are "shipped", Order is marked to "complete" in Magento.

BUSINESS PROBLEMS SOLVED:

- Connect ERP and e-commerce systems to share data and automate processes
- Integrate and synchronize data and processes quickly and easily between systems
- · Maintain a single source of truth for your data

PROCESS TEMPLATE PACKAGE:

- Two endpoints: Epicor ERP, Magento Commerce
- Five pre-built integrations
- Delivery services provided by Jitterbit to deploy the Process Template (optional)

VALUE TO CUSTOMERS:

- Packaged solution speeds integration and reduces technical support requirements
- 2. Standard objects minimize the need for additional customization
- Pre-built workflows automate data synchronization between common objects such as Customer, Product, Invoice, and Order
- 4. Integrated processes eliminate manual data entry, data exports, costly delays

BUSINESS BENEFITS:

- Drive greater efficiencies in sales order fulfillment with a pre-built template that speeds automatic connections to commonly used objects, fields, and processes, and reduces time to deploy by 50-80%
- Transform operations with streamlined communications and data integration across business processes
- Meet rising customer expectations for a seamless customer experience with quick, cost-effective integration that synchronizes data and processes between workflows













The API Lifecycle of a Customer



Invoice-to-Fulfillment

To create a seamless e-commerce experience, you need to connect your storefront to your back-office, automate business processes, and get real-time visibility into your operations. The Epicor-Magento Invoice to Fulfillment Process Template syncs Customer, Order, Product, Invoice and Fulfillment data, eliminating manual data entry and provides a single source of truth for your data. When a new order is created in Magento, a sales order is automatically created in Epicor and fulfillment status is updated when parts are shipped. With Jitterbit's Epicor-Magento Invoice-to-Fulfillment Process Template you can use pre-built integrations to jumpstart integrations and speed your time to market by 50-80%.

♦Jitterbit

Jitterbit empowers businesses to optimize their connectivity and scalability through a single integration and workflow automation platform. Our mission is to turn complexity into simplicity so your entire organization can work faster and more efficiently.

Jitterbit, Inc. • jitterbit.com • +1.877.852.3500









