✦ Jitterbit
Vinyl Pricing Table

Flexible plans to suit your needs

	Standard	Professional	Enterprise
	A great option to start building apps.	Build mission critical solutions to power your business.	Unleash your potential with our premium package.
	4 Apps No User Fees	**10 Apps No User Fees**	**20 Apps No User Fees**
	Contact Us for Pricing	Contact Us for Pricing	Contact Us for Pricing
Number of Environments	Up to 2 (DEV, PROD)	Up to 4 (DEV, TEST, PROD, Sandbox)	Up to 8 (2x Professional)
Multiple Hosting Options	✗	✓	✓
• Vinyl Cloud Hosting* *Additional Cost*	✓	✓	✓
• Customer Private Cloud	✗	✓	✓
• Customer On Premise	✗	✓	✓
Single Sign On Support	✗	✓	✓
• Provider Limit	✗	1	Unlimited
External Data Source Connection Support	✓	✓	✓
• # of Connections	1	5	Unlimited
REST API Connection Support	✓	✓	✓
• # of Connections	1	5	Unlimited
Notification Support	✗	✓	✓
• Text Support	✗	✓	✓
• Email Support	✗	✓	✓
• In Browser Alerts	✗	✓	✓
Native Mobile App + Push Notification Support	✗	✗	✓
Custom Themes/Branding	✗	✓	✓
Custom HTML Support	✗	✓	✓
Custom Vinyl Function Support	✗	✓	✓
JavaScript Widget Support	✗	✓	✓
Developer Silo Support	✗	✗	✓
C# SDK	✗	✓	✓

Continued ⬇

Highlighted items can be added for an additional a-la-carte cost. Contact Jitterbit for more details.

*AWS Hosting Cost and Additional Management Fees Apply

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Vinyl Pricing Table Continued

As of April 29, 2024

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	4 Apps No User Fees	**10 Apps No User Fees**	**20 Apps No User Fees**
	Contact Us for Pricing	Contact Us for Pricing	Contact Us for Pricing
API Endpoint	✗	✓	✓
• API Endpoint Limit	✗	5	Unlimited
Background Services	✗	✓	✓
• Background Schedule Limits	✗	5	Unlimited
Usage Monitoring	✗	✓	✓
Performance Tracing	✗	✓	✓
Language Translation Services	✓	✓	✓
• Languages Limit (Excluding English)	1	3	Unlimited
PM Access	✓	✓	✓
Success Central Access (Knowledge Base)	✓	✓	✓
Community Forum Access	✓	✓	✓
Support Portal Access (Vinyl Platform & App Support)	✓	✓	✓
• Support Window	9 am to 5 pm	9 am to 5 pm	24/7
• Ticket Limit	5 per month	10 per month	Unlimited
High Availability Support	✗	✗	✓
Add Additional Apps* *Additional Cost*	✓	✓	✓

Highlighted items can be added for an additional a-la-carte cost.
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