

CONNECTIVITY	Standard	Professional	Enterprise
Number of connections	2-3	5	8 or more
Standard connections	✓	✓	✓
Enterprise connections	Optional	Optional	Optional
HARMONY FEATURES			
Citizen Integrator	✓	✓	✓
Studio Visual Designer	✓	✓	✓
Management Console	✓	✓	✓
Connector Builder	✓	✓	✓
Connector SDK	✓	✓	✓
Cloud Agents	✓	✓	✓
Private Agents	2	2	4
Agent Grouping	X	Optional	1
Environments	2	99	99
Message Queues (Basic)	✓	✓	✓
OPTIONS (add-ons)			
Live Training	✓	✓	✓
Additional Private Agents	✓	✓	✓
Standard EDI	✓	✓	✓
Professional EDI	✓	✓	✓
Enterprise EDI	✓	✓	✓
Additional Connections	✓	✓	✓
Message Queues (Premium)	✓	✓	✓

API PLATFORM (add-ons)	Standard	Professional	Enterprise
Custom API Creation	✓	✓	✓
OpenAPI Documentation	✓	✓	✓
Developer Portal Creation	✓	✓	✓
Monitoring & Alerts	✓	✓	✓
Logging/Debugging	✓	✓	✓
Analytics	✓	✓	✓
API Security	✓	✓	✓
API Proxy	✓	✓	✓
Private API Gateway	✓	✓	✓
API Calls/Month	✓	✓	✓
SUPPORT & TRAINING			
Support Response	48 hour	24 hour	6 hour
Phone Hours	8a-5p	8a-5p	8a-5p
24-hour Emergency Hotline	X	X	✓
Cases/Year	Unlimited	Unlimited	Unlimited
Customer Success Manager	✓	✓	✓
Training & On-demand Library	✓	✓	✓