

Short-staffed? Low on time?

Let us help optimize your Jitterbit solutions.

Businesses are undergoing rapid digital transformation and are building new applications and integrations at a pace never seen before. However, they face difficulties managing these vast amounts of data, applications, and systems, often leading to inefficiencies.

While automation and orchestration are critical for overcoming these challenges, some businesses lack the resources to optimize them on an ongoing basis. This shortage slows transformation projects, increases costs and perpetuates operational inefficiencies.

Jitterbit Enhanced Services

Jitterbit Enhanced Services offers a team of experts to step in to lighten the load on your IT department. By providing tailored service and guidance, we ensure that your Jitterbit solutions run smoothly and efficiently, allowing your scarce internal resources to focus on more strategic initiatives.

Expert-led and cost-effective assistance for your Jitterbit solutions

Instead of tasking lean or overburdened teams with optimizations, call on the Jitterbit experts to get it done for you cost-effectively. We'll work as an extension of your IT team, helping you optimize and get the most out of your Jitterbit solutions.

With Enhanced Services, you'll have your own subject matter expert to support your Jitterbit solution footprint. They'll recommend best practices, optimize solution performance and suggest prospective design enhancements.

Jitterbit Enhanced Services provides:

- ▶ A resource for your team to answer questions related to your Jitterbit solutions
- ▶ Advice and recommendations to optimize performance, scalability and uptime
- ▶ Suggestions for prospective design enhancements
- ▶ Minor modifications of production Jitterbit projects, as directed by your business
- ▶ Performance tuning and configuration optimization
- ▶ Private agent software installation and version upgrades
- ▶ A health check to review and assess critical business functions and optimization of workflows
- ▶ Architecture and consulting services



But while we're here to lend a helping hand, you're still in the driver's seat.

Jitterbit Enhanced Services does not provide:

- ▶ New integration project implementation
- ▶ New use case implementation for production projects
- ▶ New application development, creation of new workflows or feature enhancements
- ▶ Real-time monitoring of integration project status, integration errors, or private agent software status/performance
- ▶ Tier 1 Support

When to Use Harmony Enhanced Services



Lost an essential resource and can't find a suitable replacement



Need to improve utilization of existing resources



Over-reliance on a single vital resource



Need to reallocate resources from routine tasks to strategic priorities



Pressure to cut costs while boosting efficiency

Subscription Options

PLAN	DETAIL
Jitterbit Enhanced Services I	10 hrs / Quarter
Jitterbit Enhanced Services II	30 hrs / Quarter
Jitterbit Enhanced Services III	60 hrs / Quarter

Benefits of Enhanced Services

With Jitterbit Enhanced Services, you eliminate the need to hire and train critical resources for your Jitterbit solutions, which can be costly. With an Enhanced Services subscription, your costs are predictable. Let our experts help you drive operational efficiencies and maximize the value of your IT investments.

To learn more or purchase a Jitterbit Enhanced Services subscription, contact your Customer Success Manager at success@jitterbit.com.

For organizations ready to modernize and innovate, Jitterbit provides a unified AI-infused low-code platform for integration, orchestration, automation, and app development that accelerates business transformation, boosts productivity, and unlocks value. Learn more at jitterbit.com and follow us on [LinkedIn](#).

