

Accelerate Your Business with Jitterbit AI

Agentic AI and Intelligent Automation
At Scale — All in One Platform



According to PwC, 79% of enterprises have already begun adopting AI agents — proof that they're not just a future trend, but a current reality. While most early use cases focus on automating routine tasks, a shift is underway toward more advanced, multi-agent systems capable of handling sophisticated, cross-functional workflows.

Jitterbit AI empowers business and IT users to unlock unprecedented productivity, efficiency and agility. At the core is the AI-infused Jitterbit Harmony Platform, which brings together intelligent automation and agentic AI in one unified, scalable solution. With Harmony, you can quickly design, deploy and manage integrations, apps and APIs — letting you innovate faster, operate smarter and lead with confidence in an AI-driven world.

Jitterbit AI: Advanced capabilities delivering business results

Jitterbit AI is designed with security, governance and accountability as the foundation. The Jitterbit Harmony platform delivers powerful generative AI and low-code capabilities, improving efficiency, ease of use and time-to-value for businesses across all industries.

Build faster, work smarter, and unlock intelligent automation with Jitterbit AI Assistants

- *App Builder AI Assistant:* Effortlessly build, modify and manage applications. Accelerate app development, enhance productivity and improve user experience. Empower a broader range of users to contribute to app development while maintaining high quality standards.
- *APIM AI Assistant:* Create and publish APIs using an AI assistant, simplifying API development and accelerating time-to-value. Make API creation and publishing more intuitive, efficient and accessible to all users with natural language.
- *AskJB AI Assistant:* Get answers or information instantly through an intuitive, natural-language chat interface accessible via the Harmony platform and Jitterbit Documentation.

Secure access to LLMs for faster, smarter integration workflows

- *AI Connectivity:* Easily connect with OpenAI, Azure OpenAI, Amazon Bedrock and more using prebuilt connectors. Access a wide range of leading LLMs (Large Language Models) without vendor lock-in.

- *Jitterbit Studio:* Design custom AI agents using the LLM of your choice. Leverage building blocks available in Jitterbit Studio to simplify the development process while developing, deploying and managing AI agents securely.

Transform workflows and unlock opportunities with the prebuilt AI Agents in Jitterbit Marketplace

- *Sales Agent:* Empower sales teams with instant access to account details, including contact information, location, deal sizes, contract value, account health and more
- *HR Agent:* Enhance the employee experience and slash manual overhead by autonomously managing and streamlining a wide range of HR processes — from onboarding and role-based training to IT support and software provisioning.
- *KnowledgeAgent:* Unlock internal business information from your systems, documentation sites, internal repositories, storage locations and more with the help of your own internal knowledge base agent.

Automate complex tasks, boost productivity and harness AI potential with the help of Jitterbit experts

- *Agentic AI Services:* Partner with a dedicated team of AI experts that will design, develop, test and deploy custom, accountable AI agents — purpose-built to your organization's specific needs.

Benefits of Jitterbit AI

Jitterbit AI agents, assistants and services allow customers to unlock unprecedented efficiency across their environments by:

- **Increasing Efficiency:** AI agents will automate repetitive tasks, allowing teams to concentrate on strategic and high-impact activities.
- **Improving AI Agent Accountability:** Checks and balances, safety guardrails and human oversight ensure verified, responsible decision-making.
- **Complying with Robust Security and Governance:** AI agents built and certified by Jitterbit adhere to strict security protocols and industry regulations, ensuring responsible handling of sensitive data.
- **Offering Access to AI Expertise:** Leverage our dedicated team of AI specialists to develop custom AI agents tailored to your specific business needs.
- **Enabling Seamless Business Automation:** Easily integrate our AI agents into your existing workflows across multiple departments, driving significant gains in productivity.

The Unified, AI-Infused Harmony Platform

The AI-infused low-code Harmony platform delivers accountable, layered AI technology – including enterprise-ready AI agents – across its entire product portfolio. With Jitterbit's iPaaS, API Management, EDI and app development capabilities, you'll be able to leverage an AI strategy centered on your own unique needs and use cases.

