

Vinyl Pricing Table

As of June 1, 2023

No matter which flexible plan you choose, unlimited apps and unlimited users is guaranteed.

	Standard A great option to start building apps. Unlimited Apps Unlimited Users Contact Us for Pricing	Professional Build mission critical solutions to power your business. Unlimited Apps Unlimited Users Contact Us for Pricing	Enterprise Simply, our premium package with no limits. Unlimited Apps Unlimited Users Contact Us for Pricing
Number of Environments	Up to 2 (DEV, PROD)	Up to 4 (DEV, TEST, PROD, Sandbox)	Up to 8 (2 x Standard)
Multiple Hosting Options	✗	✓	✓
<ul style="list-style-type: none"> Vinyl Cloud Hosting* <i>Additional Cost</i> 	✓	✓	✓
<ul style="list-style-type: none"> Customer Private Cloud 	✗	✓	✓
<ul style="list-style-type: none"> Customer On Premise 	✗	✓	✓
Single Sign On Support	✗	✓	✓
<ul style="list-style-type: none"> Provider Limit 	✗	1	Unlimited
External Data Source Connection Support	✗	✓	✓
<ul style="list-style-type: none"> Connection Limit 	✗	5	Unlimited
REST API Connection Support	✗	✓	✓
<ul style="list-style-type: none"> Connection Limit 	✗	5	Unlimited
Notification Support	✗	✓	✓
<ul style="list-style-type: none"> Text Support 	✗	✓	✓
<ul style="list-style-type: none"> Email Support 	✗	✓	✓
<ul style="list-style-type: none"> In Browser Alerts 	✗	✓	✓
Native Mobile App + Push Notification Support	✗	✗	✓
Custom Themes/Branding	✗	✓	✓
Custom HTML Support	✗	✓	✓
Custom Vinyl Function Support	✗	✓	✓
JavaScript Widget Support	✗	✓	✓
Developer Silo Support	✗	✗	✓
C# SDK	✗	✓	✓

Continued 

Highlighted items can be added for an additional a-la-carte cost. Contact Jitterbit for more details.

*AWS Hosting Cost and Additional Management Fees Apply

Vinyl Pricing Table Continued

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API Endpoint	✗	✓	✓
• API Endpoint Limit	✗	5	Unlimited
Background Services	✗	✓	✓
• Background Schedule Limits	✗	5	Unlimited
Usage Monitoring	✗	✓	✓
Performance Tracing	✗	✓	✓
Language Translation Services	✓	✓	✓
• Languages Limit (Excluding English)	1	3	Unlimited
PM Access	✓	✓	✓
Success Central Access (Knowledge Base)	✓	✓	✓
Community Forum Access	✓	✓	✓
Support Portal Access (Vinyl Platform & App Support)	✓	✓	✓
• Support Window	9 am to 5 pm	9 am to 5 pm	24/7
• Ticket Limit	5 per month	10 per month	Unlimited
High Availability Support	✗	✗	✓

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