



# Short on IT staff to manage your Jitterbit integrations? We've got you covered.

## Managed Integration Services from Jitterbit

Organizations have turned to integration to maximize their return on technology investments. But IT is strapped, slowing down the progress of integration projects for many companies. And for integrations that have already launched, there are limited resources to maintain them.

The US talent shortage is at a 10-year high. In tech alone, the US faces the possibility of losing \$162 billion in revenue due to the lack of skilled tech talent. In the UK, 70% of tech employers say they are experiencing skills shortages.

If you too have been impacted, Jitterbit's Managed Integration Services can help alleviate some of this burden for you.

## Use Jitterbit Integration Experts

Our integration experts will manage and maintain your Jitterbit integrations. We'll assign an expert to identify, diagnose, and troubleshoot potential errors and proactively monitor your Jitterbit integrations to ensure uptime. And, they will recommend best practices, install updates, and optimize integration performance.

### The support you need

Instead of tasking scarce, internal resources with integration maintenance, Jitterbit experts get it done for you using a cost-effective, managed services model like an extension of your IT team.

### JITTERBIT MANAGED INTEGRATION SERVICES PROVIDES:

- ✓ Maintenance and management of Jitterbit projects in production
- ✓ Troubleshooting, performance tuning, configuration optimization
- ✓ Installation and upgrades (Private Agents, Plug-In, etc.)
- ✓ A resource for your team to answer Harmony-related questions
- ✓ Advice and recommendations to optimize future integration performance and scalability
- ✓ Suggestions for prospective design enhancements

## When to Use Managed Integration Services

- Loss of integration resources and can't find a suitable replacement
- Dependence on a single critical resource
- Pressure to reduce costs and increase efficiency
- Need better utilization of current resources
- Desire to shift resources away from routine integration maintenance to new strategic initiatives

### SUBSCRIPTION OPTIONS

Plan	Detail
Managed Integration Services I	30 hrs / Quarter
Managed Integration Services II	60 hrs / Quarter

## Benefits of Managed Integration Services

With Managed Integration Services, you eliminate the need to hire and train an integration administrator, which is costly, and with a Managed Integration Services subscription, your costs are predictable. In addition, our experts will free up your IT team to tackle more strategic work and drive operational efficiencies.

To learn more or to purchase a Managed Integration Services subscription, contact your Customer Success Manager at [success@jitterbit.com](mailto:success@jitterbit.com).