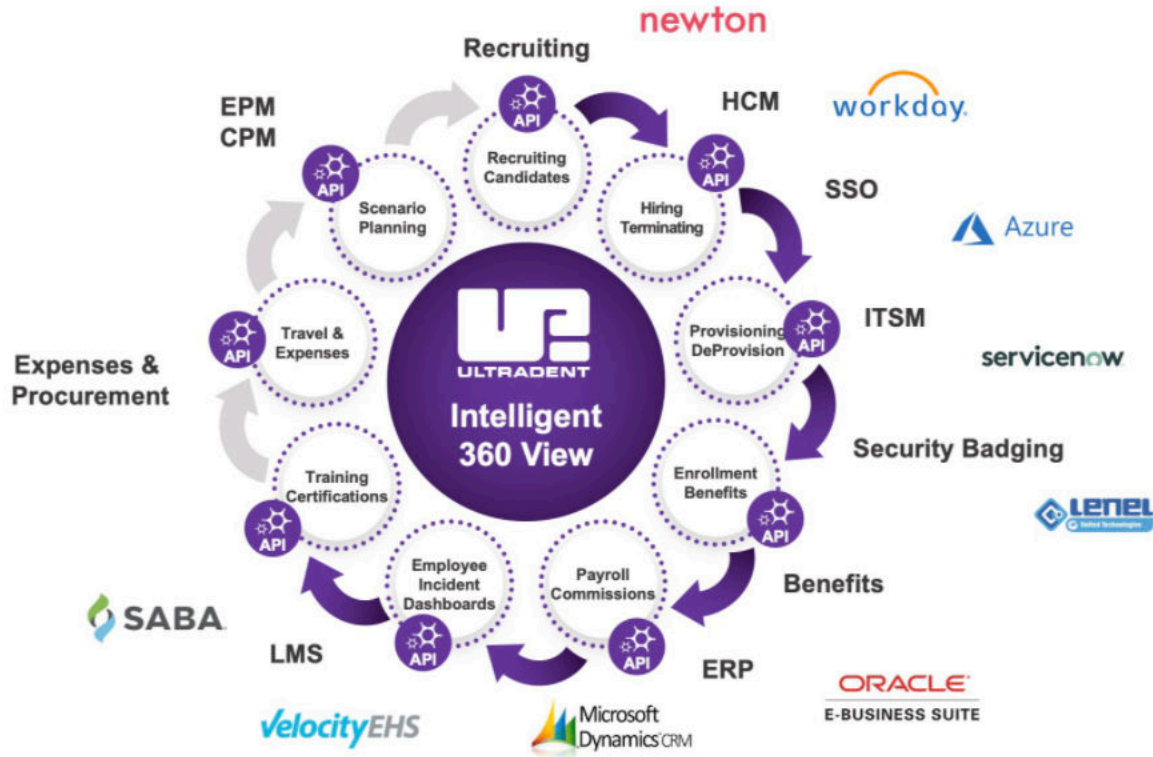


Ultradent Customer Case Study

Worker API 360

Ultradent Employee API360





Company Profile

Ultradent:

- Description: We are a global dental supply and manufacturing company with multiple industry-leading products. Ultradent's products are used worldwide by dentists, group practices, government agencies, and universities.
- Mission: Make the world smile. We are a fun, fast-paced company dedicated to providing unique, solution-oriented products to dentists—and their patients—across the globe. We have been creating smiles for over 40 years
- Employs over 1,400 people, 7 locations around the world



Ineffective Employee Onboarding, Compliance, and Productivity

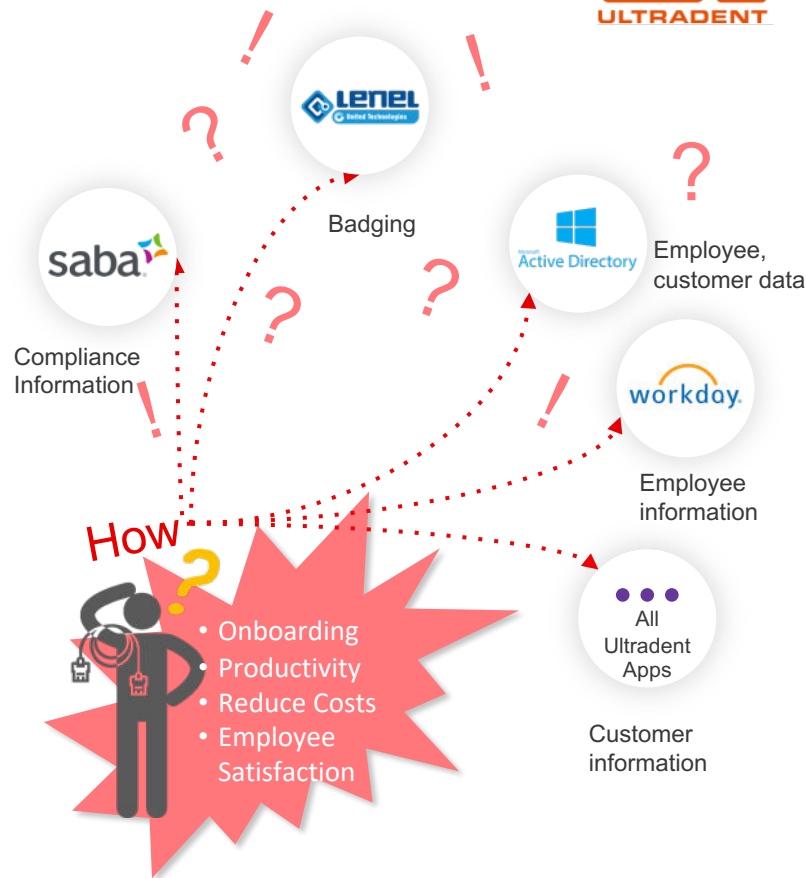
Company **Ultradent, United States**

Industry vertical **Healthcare services**

Size **1000+ employees**

BEFORE

- Time consuming employee onboarding process - multiple departments, systems, and personnel dependencies
- Numerous, inefficient manual processes that also created security vulnerabilities and audit compliance issues
- Overpayment of licensing costs due to delays in “off-boarding” of customers
- Delayed employee “time-to-productivity” due to lack of access to key systems
- Lack of access to key data
- Lower employee satisfaction and perception of the company



RESULT

Significant time and cost saving

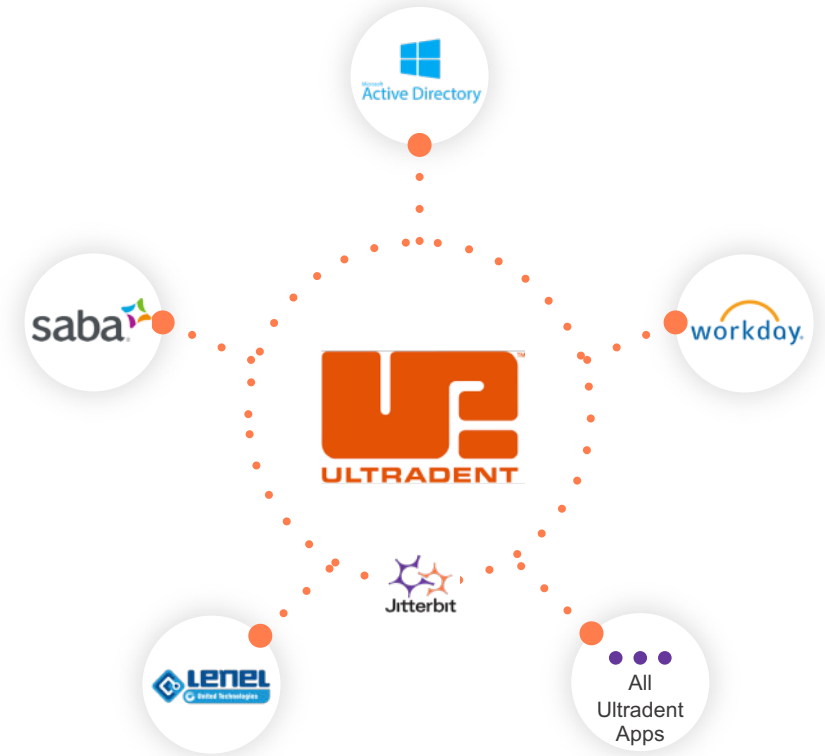
Company **Ultradent, United States**

Industry vertical **Healthcare services**

Size **1000+ employees**

AFTER

- Auto-provisioning across all applications - single point of creation for new employees
- Elimination of security vulnerabilities and compliance issues due to manual processes
- Overall reduction in licensing costs
- Expedited employee “time-to-productivity”
- Increased employee satisfaction



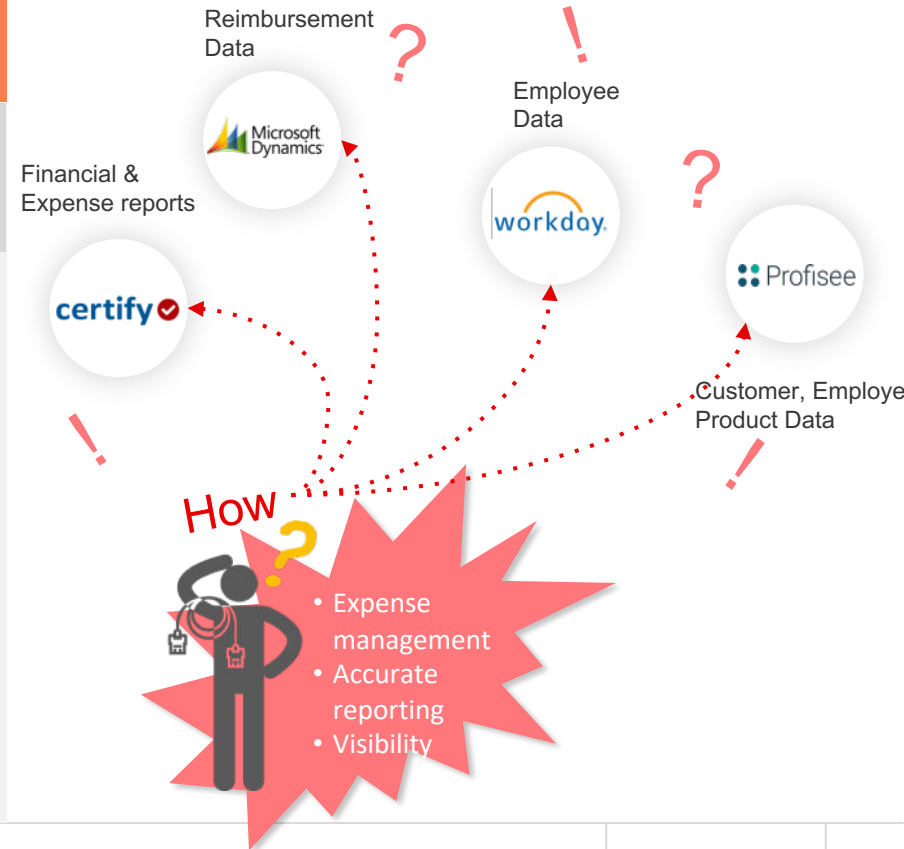
Slow expense management, certification, and inaccuracy in financial reporting



Company **Ultradent, United States**
Industry vertical **Healthcare services**
Size **1000+ employees**

BEFORE

- Significant delays between expense submission, payment, and reporting
- Discrepancies in financial reporting due to manual errors
- Limited visibility into expense management



RESULT

Significant Increase in Reporting Accuracy and Productivity

Company **Ultradent, United States**

Industry vertical **Healthcare services**

Size **1000+ employees**

AFTER

- Higher employee satisfaction due to expedited approval and reimbursement process
- Elimination of manual errors and more reliable financial reporting
- Increased visibility into expense management

