

Salesforce

Get Connected and Create a Single View of Customer Data



“We estimate that using Jitterbit with its seamless integration with Salesforce saved us at least 33 percent on development time and costs.”

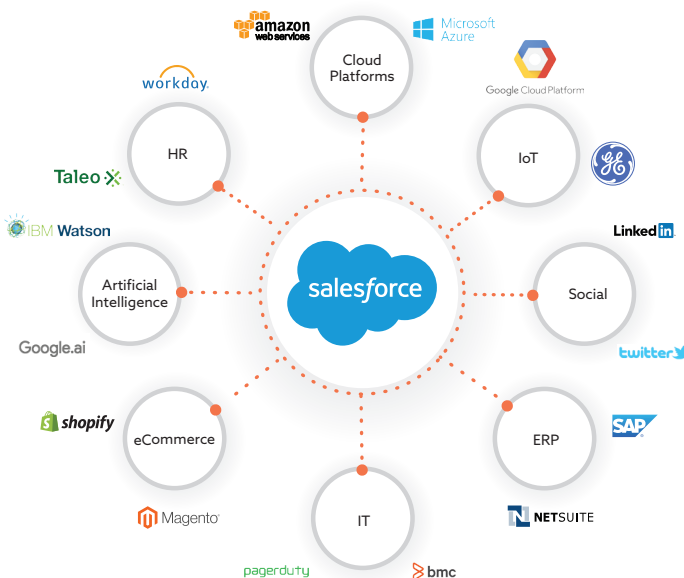
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More than 150,000 businesses use Salesforce to manage customer and prospect data. But most of those businesses also use dozens of other systems to manage sales, financial, marketing, order management, and other processes that affect everyday operations. Connecting Salesforce with these other systems amplifies the value of every app by increasing data accuracy, enabling widespread automation, supporting new use cases, and running businesses more efficiently overall.

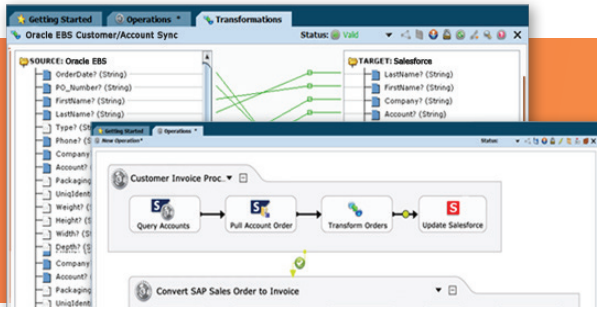
Jitterbit’s API Integration Platform and robust Salesforce connector provides the fastest, most complete way for Salesforce users to integrate their sales, marketing, and support processes with any in-house applications, on-premise systems, or cloud applications. The Jitterbit platform can quickly and easily integrate data such as leads, customers, opportunities, and cases with other applications, giving Salesforce users a single, comprehensive view of the latest customer and product information.

BENEFITS OF CONNECTIVITY

- ✓ Gain real-time visibility into all aspects of the business
- ✓ Automate processes and streamline business operations
- ✓ Amplify the value of customer information in Salesforce by connecting other systems
- ✓ Save time and empower employees to focus on their core jobs
- ✓ Establish a system of record where data is accurate and synchronized
- ✓ Enable customized sales and marketing offers for customers
- ✓ Tap into the power of the Internet of Things and connected devices
- ✓ Enable real-time customer self-service
- ✓ Realize return on investment quickly, with low total cost of ownership



Want to learn more?
Contact us.
jitterbit.com/contact



One Platform Limitless Opportunities

The Jitterbit API Integration Platform enables companies to integrate thousands of applications and data sources as well as create and publish APIs from existing systems.

By using an intuitive platform that combines integration and APIs into one solution, enterprises can:



DESIGN INTEGRATIONS

- Connect any data, app, or device
- Intelligently map data fields
- Build powerful workflows
- Infuse any application with artificial intelligence
- Automate business processes to streamline operations



DEPLOY ANYWHERE

- Create and publish APIs internally or externally
- Run cloud, on-premise, or hybrid
- Create secure local connections with lightweight agents
- Scale elastically to meet needs in real time
- Count on high availability with smart agent groups



MANAGE FROM ANY DEVICE

- Manage from the Harmony Cloud
- Provide secure access with user-based permissions
- Get real-time alerts and a complete audit trail
- Optimize intelligently across unlimited environments
- Manage your APIs and view enhanced analytics

CONNECT TO 1,000+ ENDPOINTS

APPLICATIONS

- Salesforce
- SAP
- Workday
- NetSuite
- ServiceNow
- Microsoft Dynamics (CRM, AX, GP, NAV, SL)
- PeopleSoft
- Oracle
- and more

APIs

- Web Services (SOAP, REST), HTTP/S
- Custom API publishing and management
- OData Services
- and more

DATABASES

- Oracle
- SQL Server
- DB2
- MySQL
- Sybase
- and more

OTHER PROTOCOLS

- JDBC/ODBC
- FTP
- File Shares
- LDAP
- SMTP/POP3
- and more

DATA FORMATS

- JSON
- XML (WSDL, XSD)
- All EDI (X12, EDIFACT, TRADACOMS, XML, CICA, HL7, etc.)
- Flat/Hierarchical Text Structures
- and more

EXISTING SOA PLATFORMS

- webMethods
- Tibco
- IBM WebSphere
- BEA WebLogic
- and more