

Telecommunications

**GET CONNECTED AND GROW
CUSTOMER LOYALTY**

“Using Jitterbit to automate our business processes and enable self-service, we’ve reduced our associated costs by 80%, while providing a better customer experience.”

– PGI

Telecommunications is all about connecting people, so it makes sense that telecommunications companies need to connect various applications and data sources to better serve their customers. Whether it’s connecting the billing backend to customer usage data, integrating product information to help personalize promotions, or gaining visibility into service and support, telecommunications companies need access to many combinations of information—fast.

That’s where connectivity comes in. Jitterbit helps telecommunications companies connect their business-critical apps to new cloud applications that enhance the customer experience. This might mean offering appealing social media, cloud storage, or video features for customers for free or as an upgrade option. Jitterbit can also help streamline operations and improve partner and customer relationships. By accelerating business operations and expanding customer choices, rapid connectivity sets up telecommunications companies for success.

TELECOMMUNICATIONS INDUSTRY BENEFITS

- ✓ Add new cloud apps to core services and generate revenue
- ✓ Personalize product offers by customer usage
- ✓ Streamline internal operations and partner interactions
- ✓ Reduce churn and improve customer satisfaction

BENEFITS OF CONNECTIVITY

- ✓ Gain real-time visibility into all aspects of the business
- ✓ Save time and empower employees to focus on their core jobs
- ✓ Ensure that data is accurate and synchronized everywhere
- ✓ Automate processes and streamline business operations
- ✓ Enable real-time customer self-service
- ✓ Customize sales and marketing offers for customers
- ✓ Realize return on investment quickly, with low total cost of ownership

Jitterbit, Inc.

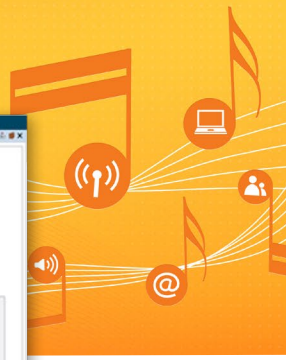
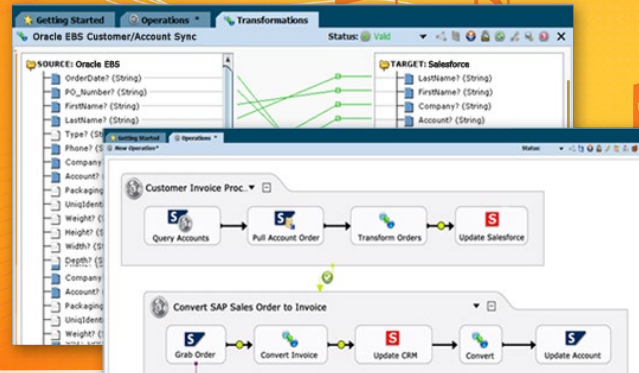
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TRY JITTERBIT TODAY!

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30-day free trial at
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Get Your Apps In Harmony



Jitterbit Harmony provides a graphical, code-free approach to simplify integration between data, apps, and devices.

Design, deploy, and manage connections between apps without custom code.



DESIGN YOUR INTEGRATION

- Connect any data, app, or device
- Intelligently map data fields
- Build powerful workflows
- Automate business processes to streamline operations
- Get started fast with “Jitterpak” templates



DEPLOY ANYWHERE

- Run cloud, on-premise, or hybrid
- Create secure local connections with lightweight agents
- Scale elastically to meet needs in real time
- Count on high availability with smart agent groups



MANAGE FROM ANY DEVICE

- Manage from the Harmony Cloud
- Provide secure access with user-based permissions
- Get real-time alerts and complete audit trail
- Optimize intelligently across unlimited environments

Harmony users deploy their first integration in a matter of days!

Standards-Based Connectivity

- HTTP/S
- Web Services (SOAP, REST)
- ODBC
- JDBC
- FTP
- File Shares
- LDAP
- SMTP/POP3

Data Formats

- XML-(WSDL, XSD)
- All EDI (EDIFACT, HL7, etc)
- Flat Text Structures
- Hierarchical Text Structures

Platforms

Cloud, Windows, Mac, Linux

Enterprise Applications

- Salesforce
- NetSuite
- SAP
- Microsoft Dynamics
- Siebel
- PeopleSoft
- Oracle EBS
- JD Edwards
- Workday
- Marketo
- and more...

Databases

- Oracle
- SQL Server
- DB2
- MySQL
- Sybase
- Teradata
- and more...

Files

- Web Services
- XML
- Flat and Hierarchic Structures
- Legacy
- Active Directory
- LDAP
- and more...

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