

# Public Sector

GET CONNECTED AND IMPROVE  
CITIZEN ENGAGEMENT

“ Jitterbit has been adopted across an array of state and local agencies. We’ve been able to make Jitterbit available to all state agencies as a utility service.”

– MICHAEL TUTTY, ENTERPRISE ARCHITECT, IOWA DEPARTMENT OF ADMINISTRATIVE SERVICES

Public sector workers often deal with cumbersome, outdated systems and stringent regulations that slow down their operations, create data silos and costly redundancies, and frustrate constituents. To move into the modern era and serve mobile-first citizens, government agencies need to integrate legacy systems with cloud-based applications so they can streamline and automate processes, support new access points, and give employees and citizens the information they need.

Jitterbit connectivity helps government agencies move into the 21st century and better manage operations, meet requirements, and serve constituents. Jitterbit securely combines data and services from multiple systems to increase data accuracy, make it easier to generate reports, inform different agencies, serve citizens, and keep the government running. Jitterbit also helps government agencies get the most out of their existing technology investments, extending the value of legacy systems and helping new applications deliver value more quickly.

## PUBLIC SECTOR BENEFITS

- ✓ Meet stringent security and reporting requirements
- ✓ Get more out of existing technology investments and add new apps easily
- ✓ Clean up and consolidate legacy data
- ✓ Empower citizens to participate in government
- ✓ Improve communication and share data across departments

## BENEFITS OF CONNECTIVITY

- ✓ Gain real-time visibility into all aspects of the business
- ✓ Save time and empower employees to focus on their core jobs
- ✓ Ensure that data is accurate and synchronized everywhere
- ✓ Automate processes and streamline business operations
- ✓ Enable real-time customer self-service
- ✓ Customize sales and marketing offers for customers
- ✓ Realize return on investment quickly, with low total cost of ownership

## CUSTOMER SUCCESS

The **Iowa Department of Administrative Services** maintains a database of people who owe money to state agencies for anything from library fines to parking tickets. Because individual county and city agencies used different systems to manage their data, the state needed a way to connect all of these systems and create one master database of debts. Jitterbit securely linked the master ERP system with individual systems, enabling reliable processing of accurate data from various agencies. The ease of use led to widespread adoption across the state.

## TRY JITTERBIT TODAY!

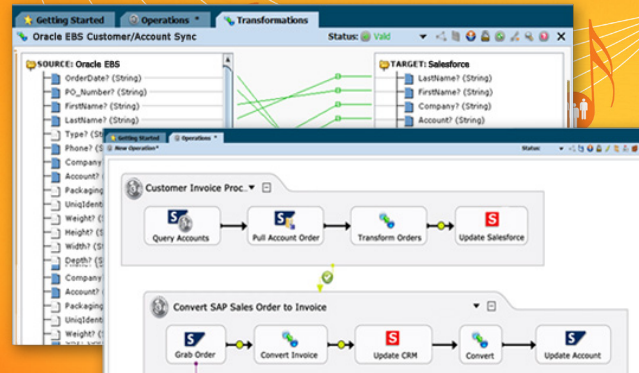
Get started with a  
30-day free trial at  
[www.jitterbit.com/try](http://www.jitterbit.com/try)

### Jitterbit, Inc.

1301 Marina Village Parkway, Suite 201  
Alameda, CA 94501

**1.877.852.3500** | [info@jitterbit.com](mailto:info@jitterbit.com)

# Get Your Apps In Harmony



Jitterbit Harmony provides a graphical, code-free approach to simplify integration between data, apps, and devices.

**Design, deploy, and manage connections between apps without custom code.**



## DESIGN YOUR INTEGRATION

- Connect any data, app, or device
- Intelligently map data fields
- Build powerful workflows
- Automate business processes to streamline operations
- Get started fast with “Jitterpak” templates



## DEPLOY ANYWHERE

- Run cloud, on-premise, or hybrid
- Create secure local connections with lightweight agents
- Scale elastically to meet needs in real time
- Count on high availability with smart agent groups



## MANAGE FROM ANY DEVICE

- Manage from the Harmony Cloud
- Provide secure access with user-based permissions
- Get real-time alerts and complete audit trail
- Optimize intelligently across unlimited environments

**Harmony users deploy their first integration in a matter of days!**

### Standards-Based Connectivity

- HTTP/S
- Web Services (SOAP, REST)
- ODBC
- JDBC
- FTP
- File Shares
- LDAP
- SMTP/POP3

### Data Formats

- XML-(WSDL, XSD)
- All EDI (EDIFACT, HL7, etc)
- Flat Text Structures
- Hierarchical Text Structures

### Platforms

Cloud, Windows, Mac, Linux

### Enterprise Applications

- Salesforce
- NetSuite
- SAP
- Microsoft Dynamics
- Siebel
- PeopleSoft
- Oracle EBS
- JD Edwards
- Workday
- Marketo
- and more...

### Databases

- Oracle
- SQL Server
- DB2
- MySQL
- Sybase
- Teradata
- and more...

### Files

- Web Services
- XML
- Flat and Hierarchic Structures
- Legacy
- Active Directory
- LDAP
- and more...

GET STARTED TODAY  
[www.jitterbit.com/try](http://www.jitterbit.com/try)

SEE SUBSCRIPTION PRICING  
[www.jitterbit.com/pricing](http://www.jitterbit.com/pricing)