

# Connect Salesforce

with your data, apps, and devices



The **Jitterbit Harmony platform** offers powerful solutions for connecting Salesforce with the rest of their business. This comparison of the Jitterbit Cloud Data Loader and Harmony Integration platform will help you decide which offering is right for you.

The **Jitterbit Cloud Data Loader for Salesforce** gives Salesforce administrators a powerful tool for importing and exporting data between flat files, databases and Salesforce.

While scheduled data loads solve a key requirement for Salesforce customers, many organizations need to connect Salesforce with internal, partner and customer apps and to enable bi-directional synchronization, automated processes and real-time connectivity.

**Jitterbit Harmony** is a full-featured cloud integration platform that brings together data, apps, and devices without coding. With Harmony, non-technical users can quickly and easily orchestrate and automate various app integrations, business processes, and real-time views of customers, partners, products and more.

## Cloud Data Loader

## Harmony Cloud Integration

<b>Use Case</b>	Automated Batch (Data Import/Export)	Integration (Synchronization, Process Automation, Real-time)
<b>Pricing</b>	Free	Annual Subscription
<b>Support</b>	Online community	Phone, Email, On-site



Designed especially for Salesforce users, the **Jitterbit Cloud Data Loader** is built for moving data between one Salesforce object and a flat file or database.

More advanced integrations require **Jitterbit Harmony**, which can connect with almost any type of data, app, or device.

**Jitterbit Cloud Data Loader** users can create queries, upserts, updates, inserts, deletes, and bulk operations to move data between Salesforce and flat files or databases.

**Jitterbit Harmony** offers additional Connectors and connectivity options, a **Workflow Designer** to support process automation, as well as **testing** capabilities and **alerts** on success or failure.

Cloud Data Loader

Harmony Cloud Integration

CONNECTIVITY & DATA TYPES		
Flat Files (any delimiter)	✓	✓
Databases (ODBC, JDBC)	✓	✓
Hierarchic Text Structures		✓
Salesforce to Salesforce		✓
Applications (cloud, on-premise)		✓
XML / Web Services (SOAP, REST)		✓
Other (EDI, LDAP, POP3, SMTP)		✓
One Salesforce Object or Database Table	✓	✓
Multiple Salesforce Objects or Database Tables		✓
PROJECT DESIGN & MANAGEMENT		
Salesforce Wizards: Query, Upsert, Update, Insert, Delete, Bulk	✓	✓
Connection Wizards		✓
Workflow Designer		✓
Operation/Transformation Testing		✓
Success & Failure Handling/Alerts		✓



Basic data transformation like formatting or conditions, as well as parallel processing, are available in the **Cloud Data Loader**.

More advanced functions, like data normalization, database lookups, scripting, and variables, require **Jitterbit Harmony**.

The **Cloud Data Loader** administration console features basic operation **history and logging** so you can see what's going on with your data and processes.

**Jitterbit Harmony** offers deeper management tools, including user and group **permissions**, design, test and production environments, and the ability to run integrations 100% in the cloud, on-premise or in a hybrid deployment.

	Cloud Data Loader	Harmony Cloud Integration
<b>DATA TRANSFORMATION &amp; TRANSPORTS</b>		
Basic Functions (Date Formatting, Conditions)	✓	✓
Parallel Processing (High-volume transactions)	✓	✓
Unlimited Transactions/Records		✓
Advanced Functions (Normalization, Database Lookups)		✓
Plug-in Library (Strip header, PGP encryption)		✓
Scripting Functions (Conversion, Debugging, Diff)		✓
Variable Library (Global, Local, Jitterbit internal)		✓
<b>ADMINISTRATION &amp; PROJECT MANAGEMENT</b>		
Administration Console with Operation History, Logging, & Queues	✓	✓
Console for Group and User Permissions & Management		✓
Project Manager with Backup/Restore, Download, Collaboration		✓
Jitterpak Support for integration templates	Export only	✓

# Which Jitterbit offering is right for you?

## CLOUD DATA LOADER

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### Benefits

- Import/export from any flat files or database
- Save time by eliminating manual data entry
- Do more with your Salesforce data
- Totally free of charge

### Use Cases

- Import new marketing leads
- Export sales data for business intelligence
- Update lead or contact information

GET DATA LOADER FOR FREE

## HARMONY CLOUD INTEGRATION

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### Benefits

- Connect to over 250+ apps
- Automate processes with Visual Workflow
- Synchronize related objects (e.g. Account/Contact links)
- Advanced management tools
- Phone & Email support

### Use Cases

- Synchronize front and back office apps
- Automate digital processes across your business
- Enable real-time views of product, inventory, customers and more within Salesforce

TRY HARMONY FREE FOR 30 DAYS

At Jitterbit, our mission is to enable every company to become a digital business by connecting the digital assets used by employees, partners, and customers

For more information, check out [jitterbit.com](https://jitterbit.com) or contact us: [info@jitterbit.com](mailto:info@jitterbit.com) or 877-852-3500.

